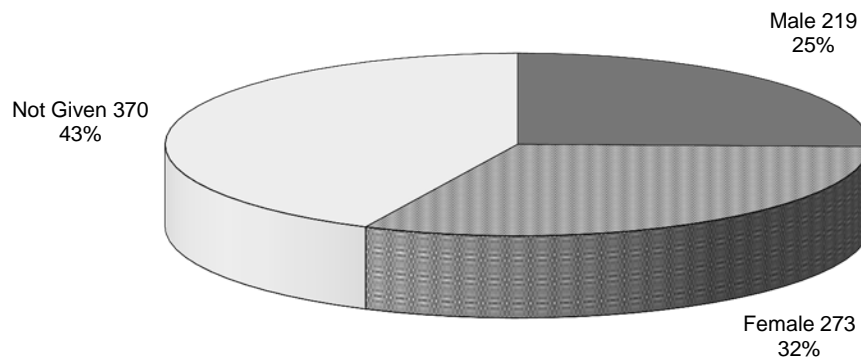
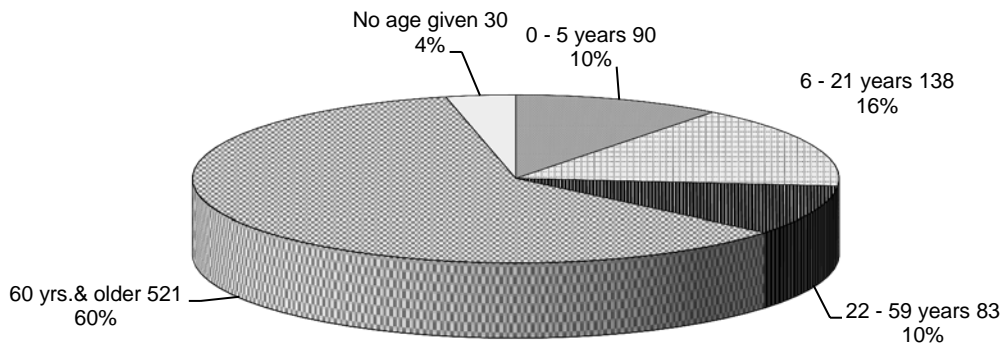
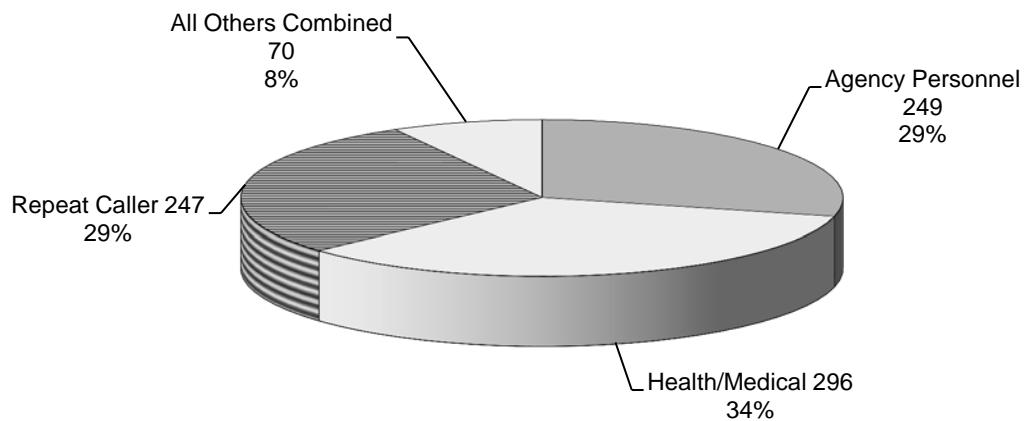


The ages and gender of the person in need of service as reported by the caller are compared below:



PUBLIC AWARENESS SOURCES

Callers reported that they found out about or were referred to OASIS from several sources. 249 contacts were referred by various agency staff and 296 were referred by health/medical professionals, 70 other, 247 repeat callers. See graph below.



CONDITIONS

Conditions of those in need of services as reported by the caller are represented below. The person in need may have more than one condition, but only the primary condition is recorded. A condition is not always reported nor is one always needed to locate services.

Developmental Disability	152	18%
Chronic Illness/Disease	328	40%
Birth Defect/Genetic Disorder	2	1%
Aging/Alzheimers	210	25%
Developmental Delay	41	5%
Mental Health	7	1%
Other	5	1%
Unknown	104	13%

PROBLEMS/NEEDS & SERVICE REQUESTS

A total of 860 Problems/Needs were recorded as listed below. Callers may have multiple service requests. *A listing of problems/needs by county/area of need is available on request.*

Advocacy/Legal/Mediation	7
Assistive Technology	4
Basic Needs (Food, shelter, clothing)	6
Case Management (Advantage & DDSD)	19
Early Childhood Intervention	36
Financial Assistance (such as utility assistance)	9
Health/Dental Care/Eye Care	9
In-Home Assistance	0
Information/Assistance	21
Medicaid /Medicare	15
Mental Health/Substance Abuse	2
Residential	0
Respite Applications	723
Telephone No./Address	0
Testing/Assessment	0
Therapy	0
All Others Combined	116

UNMET NEEDS

There were a total of 6 problems/needs or requests where no referrals were available to meet the caller's specific needs.

OKLAHOMA	General Financial Assistance	TRUE	No program found to meet need
OKLAHOMA	Household Goods	TRUE	No program found to meet need
OKLAHOMA	General Financial Assistance	TRUE	No program found to meet need
GRADY	Dental Care	TRUE	No program found to meet need
OKLAHOMA	General Financial Assistance	TRUE	No program found to meet need
OKLAHOMA	General Financial Assistance	TRUE	No program found to meet need

OASIS WEBSITE

In addition to providing one-on-one information assistance by telephone, mail and email, OASIS also provides access to resource information through the NEW OASIS website (<http://oasis.ouhsc.edu>). The website contains information about SoonerStart, Maternal & Child Health, the ORRN Respite Voucher Program, Family Outreach Activities, Newsletter, SoonerPlan and other programs and agencies as well as a listing of upcoming events and a links page.

Google Analyticals Data from Website:

November 1, 2011 to January 31, 2011

During time period above --2,178 visits, 1,854 unique visits and 8,224 pageviews. The website contains information about SoonerStart, Maternal and Child Health, Respite Voucher Program, TEFRA, SoonerPlan and other programs and agencies as well as a listing of upcoming events and a links page. Top page views were 2,357 for the Online Directory, 791 for respite, 206 Family Outreach, 201 links, 150 SoonerStart, 131 Parent Contact System, 102 Calendar, and 99 for the Newsletter.

PUBLIC AWARENESS/ OUTREACH ACTIVITIES

During this quarter OASIS staff attended, exhibited and/or presented at a number of conferences, workshops and events. These included:

- OKAPSE Conference
- Oklahoma Autism Conference
- 4 Medical/Pediatric Residents (In Office Visits)

There were approximately 1000 combined attendance at these events. During this quarter approximately 800 public awareness materials were distributed at conferences or through mail outs, and in office visits including OASIS, Respite Program Sheets, SSI/DCP brochures, OASIS Pens and SoonerStart brochures, the *Resource Guide for Oklahoma's Children, Youth and Their Families, Grandparent Raising Grandchildren* . In addition, staff routinely distributes program brochures from OKDHS including but not limited to (SSI/DCP, DDS, Aging,), the Oklahoma Health Care Authority, and Oklahoma State Dept. of Health.