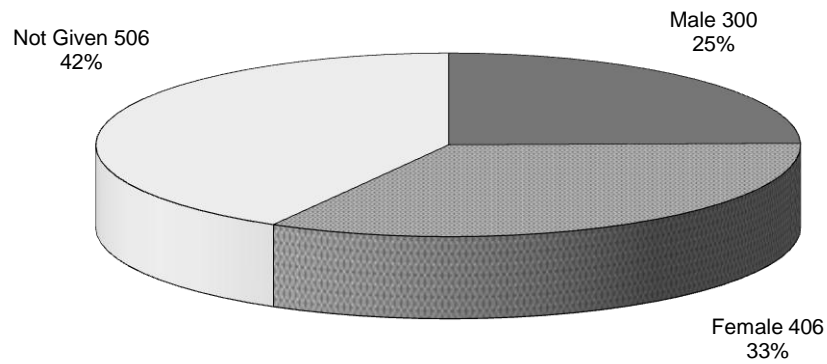
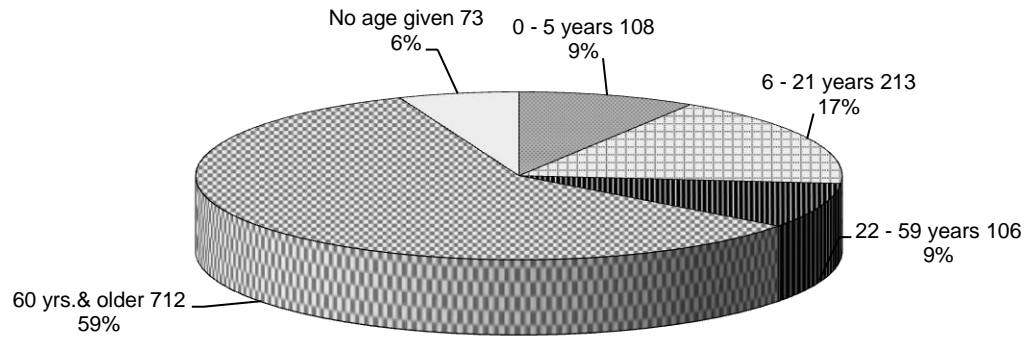
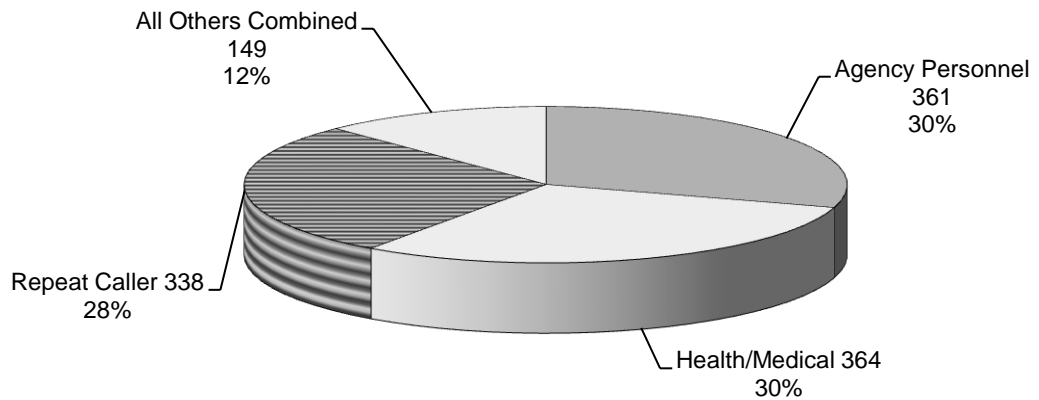


The ages and gender of the person in need of service as reported by the caller are compared below:



PUBLIC AWARENESS SOURCES

Callers reported that they found out about or were referred to OASIS from several sources.



CONDITIONS

Conditions of those in need of services as reported by the caller are represented below. The person in need may have more than one condition, but only the primary condition is recorded. A condition is not always reported nor is one always needed to locate services.

Aging/Alzheimers/Dementia	280	28%
Chronic Illness/Diseases	370	37%
Develop.Disab./MR	243	24%
Developmental Delays	71	7%
Neuro/Motor Disorders	9	1%
All Others Combined	38	4%

PROBLEMS/NEEDS & SERVICE REQUESTS

A total of 1348 Problems/Needs were recorded as listed below. Respite Application and Reapplication requests (1046) made up 78% of all needs. The remaining Problems/Needs are represented below. Callers may have multiple service requests. *A listing of problems/needs by county/area of need is available on request.*

Advocacy/Legal/Mediation	27	2%
Assistive Technology	98	8%
Basic Needs (Food, shelter, clothing)	69	6%
Case Management (Advantage & DDSD)	92	8%
Early Childhood Intervention	360	30%
Financial Assistance (such as utility assistance)	67	6%
Health/Dental Care/Eye Care	117	10%
In-Home Assistance	8	1%
Informtion/Assistance	71	6%
Medicaid /Medicare	86	7%
Mental Health/Substance Abuse	16	1%
Residential	7	1%
Telephone No./Address	8	1%
Testing/Assessment	26	2%
Therapy	8	1%
All Others Combined	152	13%

REFERRAL STATISTICS

A listing of referrals is available on request.

UNMET NEEDS

There were a total of 11 problems/needs or requests where no referrals were available to meet the caller's specific needs. They are listed here:

OASI009216	OKLAHOMA	General Financial Assistance	No program found to meet need
OASI009735	OKLAHOMA	General Financial Assistance	No program found to meet need
OASI009769	CLEVELAND	General Financial Assistance	No program found to meet need
OASI009990	WAGONER	General Financial Assistance	No program found to meet need
OASI010035	LE FLORE	Dental Care	No program found to meet need
OASI010080	OKLAHOMA	Household Goods	No program found to meet

OASI010117	OKLAHOMA	General Financial Assistance	need No program found to meet need
OASI010312	OKLAHOMA	Utility Bill Assistance	No program found to meet need
OASI010374	OKLAHOMA	General Financial Assistance	No program found to meet need

OASIS WEBSITE

In addition to providing one-on-one information assistance by telephone, mail and email, OASIS also provides access to resource information through the OASIS website (<http://oasis.ouhsc.edu>). The website contains information about SoonerStart, Maternal & Child Health, the ORRN Respite Voucher Program, TEFRA, SoonerPlan and other programs and agencies as well as a listing of upcoming events and a links page.

DUE TO THE NEW WEBSITE CONVERSION AND NEW ONLINE RESOURCE DIRECTORY STATISTICAL DATA FROM THIS SOURCE WILL NOT BE AVAILABLE UNTIL THE NEXT QUARTERLY REPORT.

PUBLIC AWARENESS/ OUTREACH ACTIVITIES

During this quarter OASIS staff attended, exhibited and/or presented at a number of conferences, workshops and events. These included:

- Bowman Systems Eastern Summit – Portland, ME
- Bowman Systems Western Summit – Portland, OR
- GrandFamilies Conferece – Oklahoma City, OK
- OKAPSE Conference – Norman, OK
- Southwest Disability Conference – Albuquerque, NM
- On the Road Family Perspective Conference – Guymon, OK

There were approximately 1200 in attendance at these events. During this quarter approximately 1,400 public awareness materials were distributed including OASIS, ORRN and SoonerStart brochures, the *Resource Guide for Oklahoma's Children, Youth and Their Families* and the *Family Connections* newsletter. In addition, staff routinely distributes program brochures from OKDHS, the Oklahoma Health Care Authority, and Oklahoma State Dept. of Health.