



DEVELOPMENTAL DISABILITIES STATEWIDE INFORMATION & REFERRAL QUARTERLY REPORT

October 1, 2011 –December 31, 2011

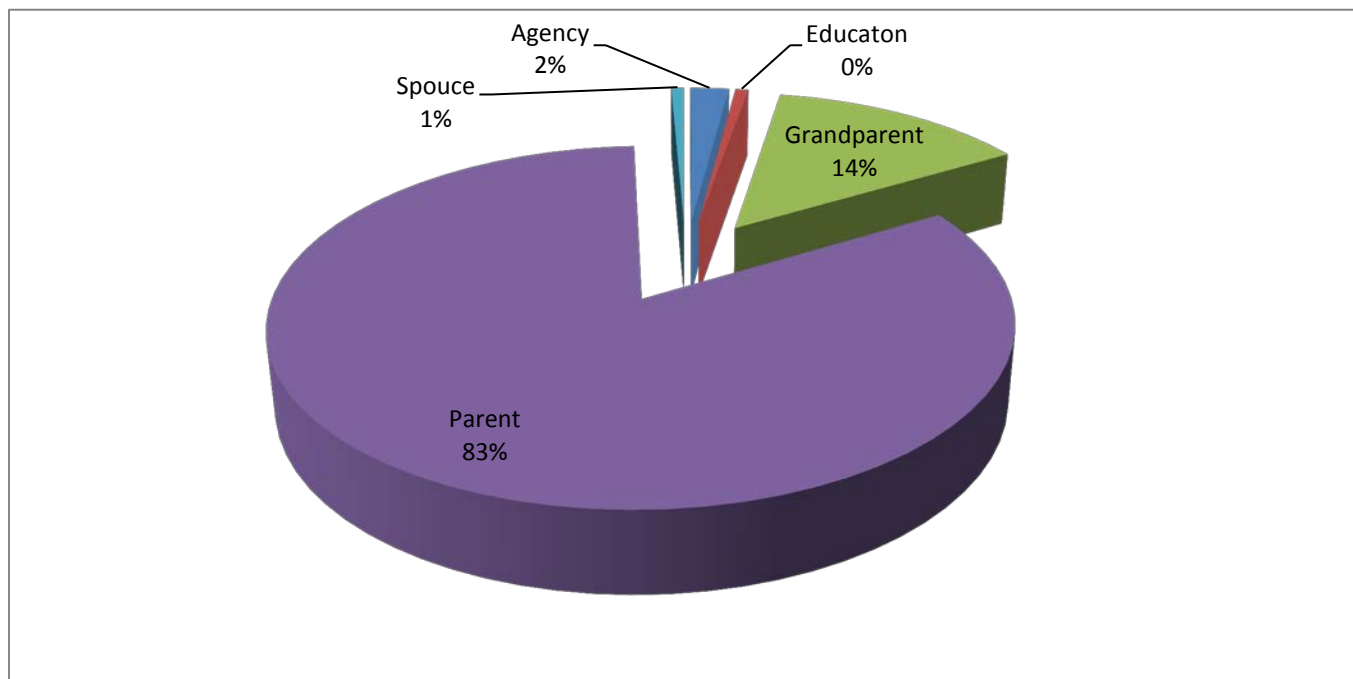
Submitted By
Sally Selvidge
OASIS Project Director

CALL STATISTICS

During this 2nd quarter of FY 2012, OASIS received 146 requests specifically related to Developmental Disabilities. Caller and client demographics are represented in the following graphs. Origins of all other contacts are illustrated below.

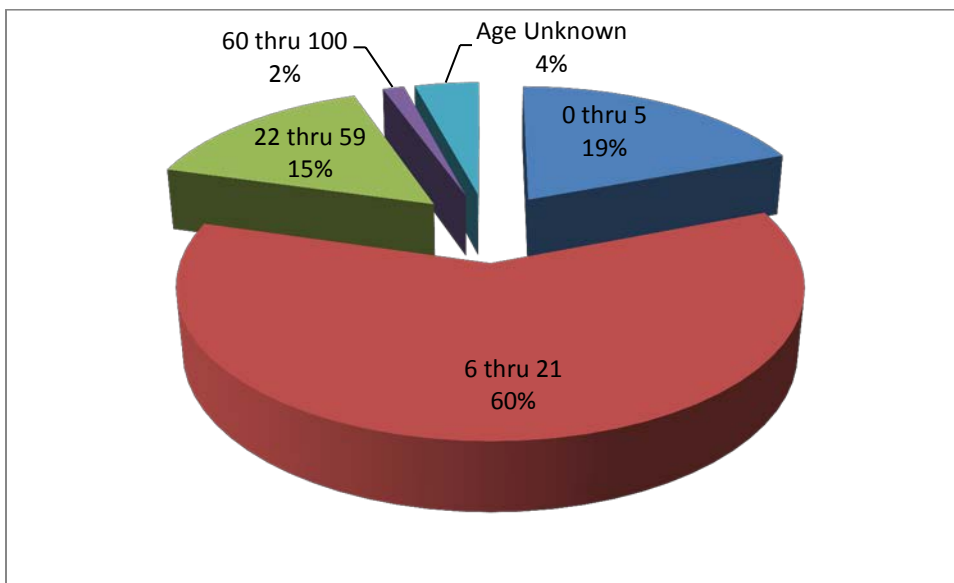
Types of callers are represented below.

| | | |
|-------------|-----|--------|
| Agency | 3 | 2.05% |
| Education | 1 | 0.68% |
| Grandparent | 20 | 13.70% |
| Parent | 121 | 82.88% |
| Spouse | 1 | 0.68% |
| Total | 146 | |



The ages and gender of the clients in need of service as reported by the caller are shown below:

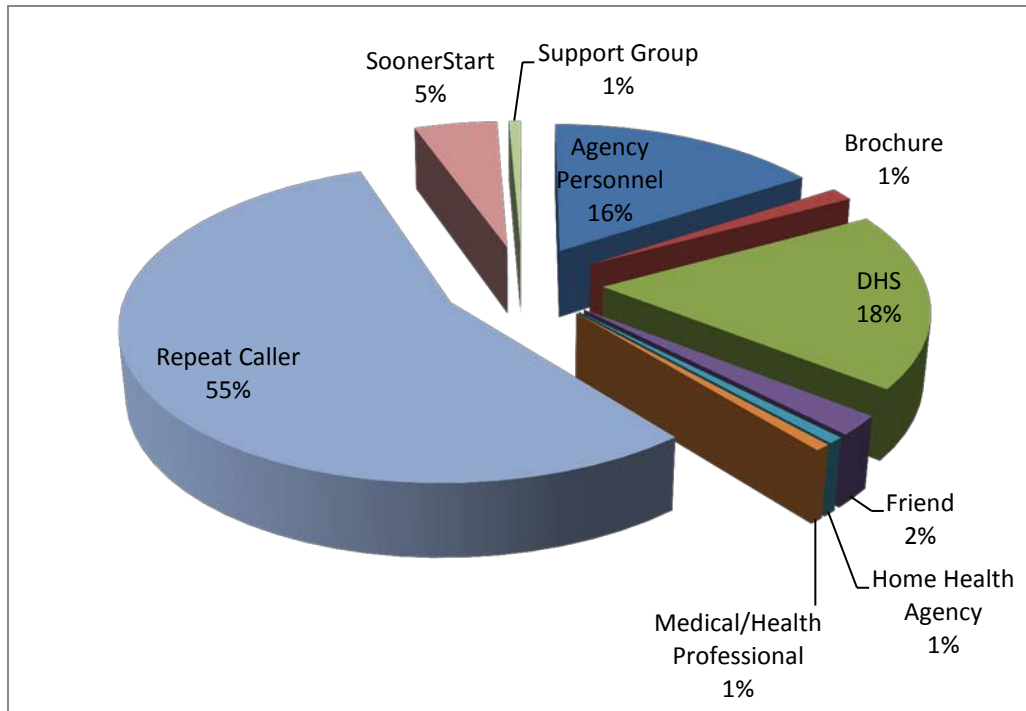
| | | |
|-------------|-----|--------|
| 0 thru 5 | 28 | 19.18% |
| 6 thru 21 | 88 | 60.27% |
| 22 thru 59 | 22 | 15.07% |
| 60 thru 100 | 2 | 1.37% |
| Age Unknown | 6 | 4.11% |
| Total | 146 | |



PUBLIC AWARENESS SOURCES

The callers found out about or were referred to OASIS from several sources. These are illustrated below.

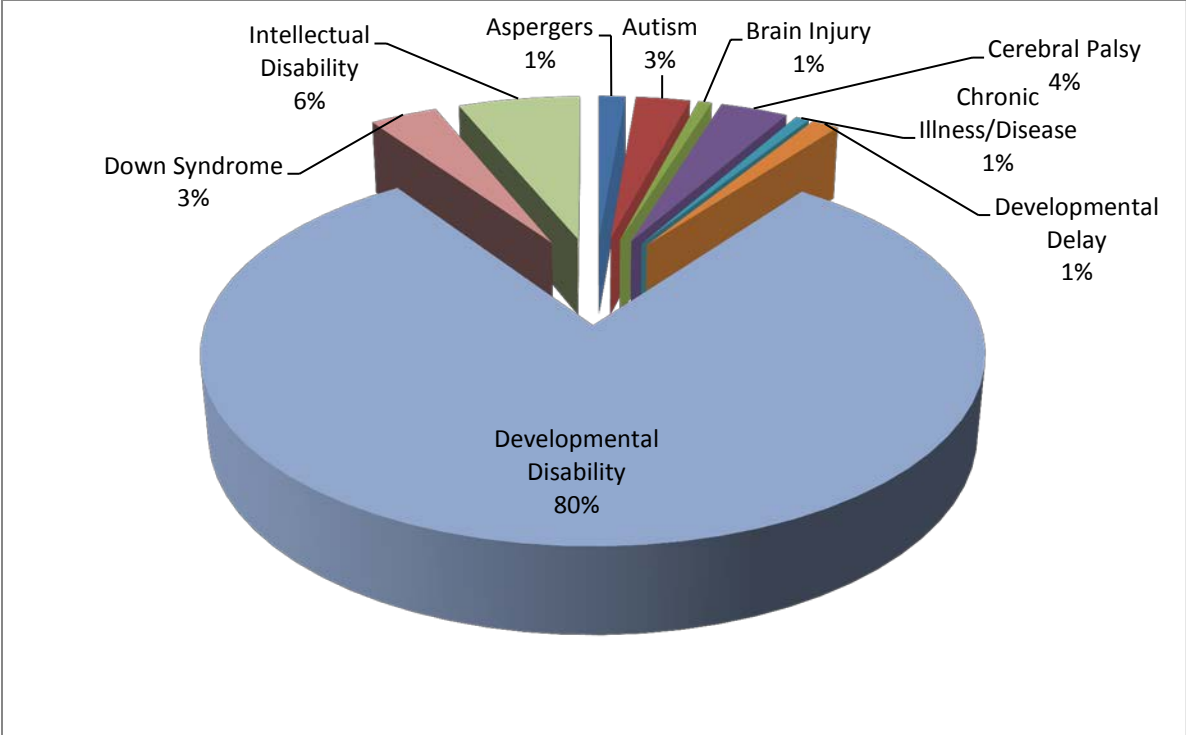
| | | |
|-----------------------------|-----|-----|
| Agency Personnel | 23 | 16% |
| Brochure | 2 | 1% |
| DHS | 27 | 18% |
| Friend | 3 | 2% |
| Home Health Agency | 1 | 1% |
| Medical/Health Professional | 1 | 1% |
| Repeat Caller | 81 | 55% |
| SoonerStart | 7 | 5% |
| Support Group | 1 | 1% |
| Total | 146 | |



CONDITIONS

Condition of the client or person in need of service is reported by the caller. The client may have more than one condition, however, only the primary condition is recorded. A condition is not always given, nor is one always needed to locate services. Of those reported, **146** were given as **general Developmental Disability**. The remaining is represented below:

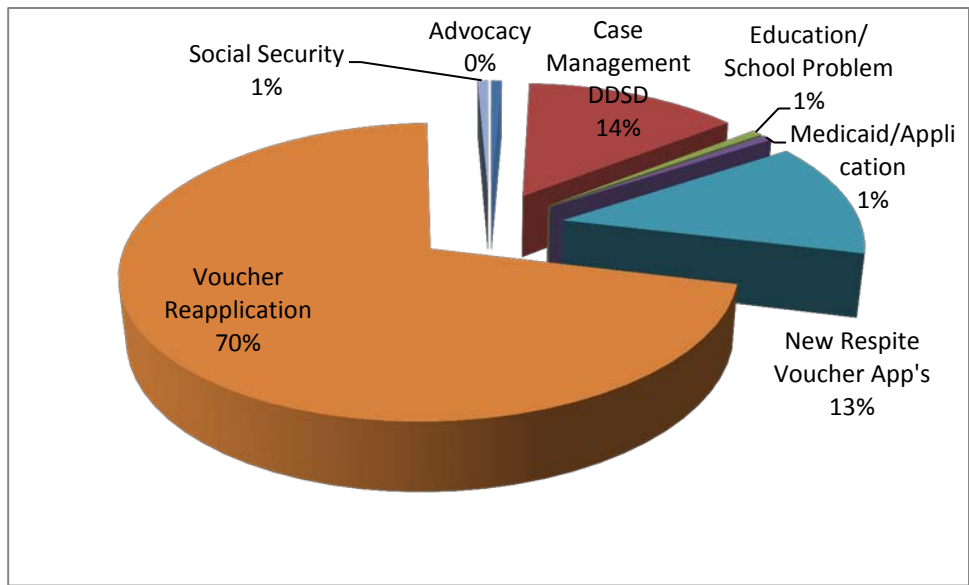
| | | |
|--------------------------|-----|-----|
| Aspergers | 2 | 1% |
| Autism | 4 | 3% |
| Brain Injury | 1 | 1% |
| Cerebral Palsy | 5 | 3% |
| Chronic Illness/Disease | 1 | 1% |
| Developmental Delay | 2 | 1% |
| Developmental Disability | 117 | 79% |
| Down Syndrome | 5 | 3% |
| Intellectual Disability | 9 | 5% |



PROBLEMS/NEEDS

There were a total of 146 problems or needs reported, included new respite voucher application requests and reapplication requests. Callers may have multiple needs. These are represented in the following categories:

| | | |
|---------------------------|-----|-----|
| Advocacy | 1 | 1% |
| Case Management DDSD | 20 | 14% |
| Education/School Problem | 1 | 1% |
| Medicaid/Application | 1 | 1% |
| New Respite Voucher App's | 19 | 13% |
| Voucher Reapplication | 103 | 70% |
| Social Security | 1 | 1% |



REFERRAL STATISTICS

There were 146 referrals for the problems/needs listed above, including 122 handled by ORRN (Respite Program) and 20 referrals to DDSD, 1 for Advocacy, 1 School Advocacy, 1 Social Security, 1 Medicaid. A listing of all the referrals is available on request. The problems/needs by county including those where no referrals were available are listed below.

UNMET NEEDS

| County | Need Name | Unmet | Unmet code |
|----------|----------------------------|-------|-------------------------------|
| Oklahoma | General Finance Assistance | TRUE | No Program found to meet need |
| Oklahoma | Household goods | TRUE | No Program found to meet need |
| Oklahoma | General Finance Assistance | TRUE | No Program found to meet need |
| Grady | Dental Care | TRUE | No Program found to meet need |
| Oklahoma | General Finance Assistance | TRUE | No Program found to meet need |
| Oklahoma | General Finance Assistance | TRUE | No Program found to meet need |

OASIS WEBSITE

In addition to providing one-on-one information assistance by telephone, mail and email, OASIS also provides access to resource information through the NEW OASIS website (<http://oasis.ouhsc.edu>). The website contains information about SoonerStart, Maternal & Child Health, the ORRN Respite Voucher Program, Family Outreach Activities, Newsletter, SoonerPlan and other programs and agencies as well as a listing of upcoming events and a links page.

Google Analytical Data from Website:

November 1, 2011 to January 31, 2011

During time period above --2,178 visits, 1,854 unique visits and 8,224 page views. The website contains information about SoonerStart, Maternal and Child Health, Respite Voucher Program, TEFRA, SoonerPlan and other programs and agencies as well as a listing of upcoming events and a links page. Top page views were 2,357 for the Online Directory, 791 for respite, 206 Family Outreach, 201 links, 150 SoonerStart, 131 Parent Contact System, 102 Calendar, and 99 for the Newsletter.

PUBLIC AWARENESS/OUTREACH ACTIVITIES

During this quarter OASIS staff attended, exhibited and/or presented at a number of conferences, workshops and events. These included:

- OKAPSE Conference
- Oklahoma Autism Conference
- 4 Medical/Pediatric Residents (In Office Visits)

There were approximately 1000 combined attendance at these events. During this quarter approximately 800 public awareness materials were distributed at conferences or through mail outs, and in office visits including OASIS, Respite Program Sheets, SSI/DCP brochures, OASIS Pens and SoonerStart brochures, the *Resource Guide for Oklahoma's Children, Youth and Their Families, Grandparents Raising Grandchildren*. In addition, staff routinely distributes program brochures from OKDHS including but not limited to (SSI/DCP, DDS, Aging,), the Oklahoma Health Care Authority, and Oklahoma State Dept. of Health.

**OASIS INFORMATION AND REFERRAL
DEVELOPMENTAL DISABILITIES NEEDS/PROBLEMS—BY COUNTY**

| Count of County | | |
|-------------------------|-------------------------|--------------|
| County | Need Name | Total |
| ADAIR | Voucher Reapplication | 3 |
| ADAIR Total | | 3 |
| ALFALFA | Voucher Reapplication | 1 |
| ALFALFA Total | | 1 |
| ATOKA | Voucher Reapplication | 1 |
| ATOKA Total | | 1 |
| BRYAN | Voucher Reapplication | 1 |
| BRYAN Total | | 1 |
| CADDO | Voucher Reapplication | 1 |
| CADDO Total | | 1 |
| CANADIAN | DDSD Services | 1 |
| | Voucher Reapplication | 2 |
| CANADIAN Total | | 3 |
| CARTER | DDSD Services | 1 |
| | New Voucher Application | 1 |
| CARTER Total | | 2 |
| CHEROKEE | Voucher Reapplication | 2 |
| CHEROKEE Total | | 2 |
| CHOCTAW | Voucher Reapplication | 2 |
| CHOCTAW Total | | 2 |
| CLEVELAND | DDSD Services | 2 |
| | Voucher Reapplication | 7 |
| CLEVELAND Total | | 9 |
| CRAIG | Voucher Reapplication | 7 |
| CRAIG Total | | 7 |
| CREEK | DDSD Services | 1 |
| | New Voucher Application | 1 |
| | Voucher Reapplication | 1 |
| CREEK Total | | 3 |
| DELAWARE | DDSD Services | 1 |
| | Voucher Reapplication | 4 |
| DELAWARE Total | | 5 |
| GARVIN | Voucher Reapplication | 1 |
| GARVIN Total | | 1 |
| GREER | Voucher Reapplication | 1 |
| GREER Total | | 1 |
| JEFFERSON | DDSD Services | 1 |
| JEFFERSON Total | | 1 |
| KINGFISHER | Voucher Reapplication | 2 |
| KINGFISHER Total | | 2 |
| KIOWA | Voucher Reapplication | 1 |
| KIOWA Total | | 1 |
| LE FLORE | New Voucher Application | 1 |
| | Voucher Reapplication | 2 |

| | | |
|---------------------------|--------------------------|-----------|
| LE FLORE Total | | 3 |
| LINCOLN | Voucher Reapplication | 1 |
| LINCOLN Total | | 1 |
| LOGAN | Voucher Reapplication | 3 |
| LOGAN Total | | 3 |
| MARSHALL | New Voucher Application | 1 |
| | Voucher Reapplication | 1 |
| MARSHALL Total | | 2 |
| MAYES | Voucher Reapplication | 1 |
| MAYES Total | | 1 |
| MCCLAIN | Education/School Problem | 1 |
| | Voucher Reapplication | 1 |
| MCCLAIN Total | | 2 |
| MCCURTAIN | Voucher Reapplication | 1 |
| MCCURTAIN Total | | 1 |
| MUSKOGEE | Voucher Reapplication | 3 |
| MUSKOGEE Total | | 3 |
| NOBLE | New Voucher Application | 1 |
| NOBLE Total | | 1 |
| OKFUSKEE | Voucher Reapplication | 1 |
| OKFUSKEE Total | | 1 |
| OKLAHOMA | DDSD Services | 3 |
| | Medicaid Application | 1 |
| | New Voucher Application | 4 |
| | Social Security | 1 |
| | Voucher Reapplication | 27 |
| OKLAHOMA Total | | 36 |
| OKMULGEE | Voucher Reapplication | 1 |
| OKMULGEE Total | | 1 |
| OTTAWA | DDSD Services | 1 |
| | New Voucher Application | 1 |
| | Voucher Reapplication | 1 |
| OTTAWA Total | | 3 |
| PAYNE | Voucher Reapplication | 2 |
| PAYNE Total | | 2 |
| PITTSBURG | Voucher Reapplication | 1 |
| PITTSBURG Total | | 1 |
| PONTOTOC | Voucher Reapplication | 2 |
| PONTOTOC Total | | 2 |
| POTTAWATOMIE | Voucher Reapplication | 1 |
| POTTAWATOMIE Total | | 1 |
| ROGERS | New Voucher Application | 1 |
| | Voucher Reapplication | 2 |
| ROGERS Total | | 3 |
| SEQUOYAH | New Voucher Application | 2 |

| | | |
|-------------------------|-------------------------|------------|
| SEQUOYAH | | |
| Total | | 2 |
| TEXAS | DDSD Services | 1 |
| TEXAS Total | | |
| TILLMAN | DDSD Services | 1 |
| TILLMAN Total | | |
| TULSA | Advocacy | 1 |
| | DDSD Services | 6 |
| | New Voucher Application | 4 |
| | Voucher Reapplication | 14 |
| TULSA Total | | |
| WAGONER | New Voucher Application | 1 |
| | Voucher Reapplication | 1 |
| WAGONER Total | | |
| WASHINGTON | Voucher Reapplication | 1 |
| WASHINGTON Total | | |
| WOODWARD | New Voucher Application | 1 |
| WOODWARD Total | | |
| Grand Total | | 146 |